

## Choosing the Right In-Home Care Provider

We know the importance of finding the right in-home care for yourself or a loved one.

That's why at Right at Home, we take the time to get to know our clients. We ask about health history and physical abilities, but also want to understand daily routines, personal lifestyles, and preferences.

It's important for you to ask questions, too! We've prepared some questions you may want to ask when considering the right caregiving partner.





## 12 Questions to Ask When Choosing an In-Home Care Provider

- Why should I choose an agency instead of hiring a caregiver myself?
- Will the same caregiver come to my home?
- Will you provide a qualified replacement if my caregiver is unable to make a shift?
- Are your caregivers trained before they are assigned to homes?
- Do all of your caregivers undergo rigorous criminal, abuse, registry and reference background checks?
- □ Are caregivers bonded/insured?

- Does the company conduct supervisory home visits to verify quality care is being provided.
- What types of activities do you do with clients?
- What is your approach if a client refuses to do what the caregiver asks?
- □ How flexible are you if I need to change my schedule?
- How often do you review my care plan?
- How do you include the family in care decisions?

## Why Choose Right at Home?

Our mission is to improve the quality of life for those we serve and we've been doing this for more than 25 years. Right at Home is a leader in helping families navigate their unique aging journey.

We take the stress out of finding a caregiver. You do not need to schedule interviews, check references, or worry if you've made the right decision for yourself or a loved one. With Right at Home, you'll know your caregiver is licensed, bonded/insured, and trained before ever stepping foot into your home. Should your situation change over time, we have the caregiving team and resources to adjust quickly to continue to meet your in-home care needs.







## (877) 697-7537 www.rightathome.net

Right at Home offers in-home care to seniors and adults with disabilities who want to live independently. Most Right at Home offices are independently owned and operated and directly employ and supervise all caregiving staff. Each caregiver is thoroughly screened, trained and bonded/insured before entering a client's home. With more than 300 locations across the U.S., you'll find a Right at Home near you.